



**Notice to MUSC Health Florence Medical Center Patients of Oracle Health
(Formerly Cerner Corporation) Data Security Incident**

MUSC Health is committed to protecting the privacy of our patients' information. Regrettably, this notice concerns a security incident at Cerner, which is now part of Oracle Health, a third-party electronic health records (EHR) vendor previously used at MUSC Health Florence Medical Center, which involved some MUSC Health patient information. MUSC Health is one of several healthcare organizations nationwide impacted by Cerner's incident.

What Happened?

In March, Oracle Health informed us that an unauthorized third party gained access to legacy Cerner systems as early as January 22, 2025, and obtained certain data. Upon learning of the incident, Oracle Health began an investigation, engaged external cybersecurity specialists, and engaged with federal law enforcement, who asked that affected organizations delay patient notifications while they conducted their investigation.

What Information Was Involved?

On September 26, 2025, Oracle Health provided us with a list of Florence Medical Center patients whose information may have been involved in its incident. The information involved varies by patient but may include names, Social Security numbers, and information included within patient medical records, such as medical record numbers, doctors, diagnoses, medicines, test results, images, care and treatment.

This incident did not involve a compromise of any of MUSC Health's IT systems and did not cause any disruption to our clinical operations.

What We Are Doing & What Patients Can Do.

MUSC Health does not use Oracle Health/Cerner to host our EHR, and we remain committed to upholding high standards of custodianship of MUSC Health information with our third-party vendors.

While the incident occurred on Cerner systems and there is no indication of any impact on our network, we are committed to ensuring patients are notified of this incident and receive appropriate resources. Letters are being mailed to patients whose information was involved in this incident, including an offer of a complimentary two-year membership to credit monitoring and/or minor identity protection services. Patients are also encouraged to review statements they receive from their healthcare providers and health insurers and immediately report any inaccuracies to the provider or insurer. Individuals who have questions about the event may contact 833-745-1429 toll-free Monday through Friday from 9 am – 9 pm Eastern (excluding major U.S. holidays). Please be prepared to provide your engagement number B155214.

We regret any concern that Oracle Health's incident may cause our patients and continue to review and assess the cybersecurity protections of our third-party vendors.